2025 STREET & UTILITIES IMPROVEMENTS PROJECT

Frequently Asked Questions

1. **How will I get my mail?**
   - The contractor is responsible for working with the Postmaster on placing mailbox clusters near the outer limits of the project area. You will be notified where your mailbox will be located. It is the contractor's responsibility to replace your mailbox in its original location upon completion of the project.
2. **How is the garbage being handled on pickup day?**
   - Residents are asked to place a piece of duct tape with their address on their garbage cans. Residents will place their garbage cans at the end of their driveway on their regularly scheduled pickup day. The contractor will be responsible for taking the garbage cans to a location for them to be picked up. The contractor will return your garbage can once it has been emptied.
3. **Where do I park?**
   - Residents will be able to park in their driveways most of the time during construction. When construction crews are digging or working near your residence, you are encouraged to find alternative parking either down the street or outside the project area. All roads will be passable at the end of each day for emergency vehicles.
4. **What is temporary water?**
   - This project includes the replacement of all the existing water main under the street. Because of this, the contractor will be placing a 2" pvc pipe on the ground outside of the construction limits to provide water to each resident. The pipe/water in this pipe will be tested for bacteria prior to it being connected to your home. The contractor will connect a service line to your outside spigot to provide water to your home. As part of this process, the contractor will need to have access to your main water shut off inside your home, so they are able to shut your water off. This will prevent it from feeding back to the water main. The major difference with the temporary service is the temperature of the water. With the being laid above the ground, it is susceptible to sunlight and warmer temperatures which will warm the water. Please run your water for a bit to allow it to get cooler.
5. **How will I know when the contractor will be working in front of my home?**
   - We are asking all residents to provide an email address to the city to be added to our email list. We will provide weekly/biweekly updates to all residents as to what to expect the following week. We will try our best to communicate any changes in the contractor's work schedule. Notifications will be sent out to let you know when

bigger ticket items such as pouring concrete and bituminous paving will occur. It will be the responsibility of the residents to make sure all vehicles, boats, campers etc. are out of their driveways prior to any concrete pouring or paving. The concrete will not be allowed to be driven on for seven (7) days in order for it to properly cure. Construction staff will do everything they can to notify a property if they see vehicles in driveways prior to placing curb and gutter, driveway pavement, sidewalk or bituminous paving. However, the main communication with residents will come from email.

6. **How will dust and mud be handled?**
    - Unfortunately, no one can determine the weather. If there is a lot of rain during construction, there will be mud. If it is a dry summer, there will be dust. The contractor will do everything they can to minimize the amount of mud and dust in the construction area, but again, no one can control the weather.
7. **What will happen to my trees and landscape in the boulevard?**
    - Any landscaping within the boulevard will be removed due to sidewalks that will be constructed on both sides of the street. Any trees, bushes or shrubs that need to be removed because of construction will be included in the contractor's scope of work. If there are any landscaping or other items the property owner wants to keep, the property owner will be responsible to move them prior to construction starting. Any irrigation lines or invisible dog fences that will be impacted because of construction will be the responsibility of the property owner to have them relocated.